# FlexiGrant 1 FAQ's

# Frequently Asked Questions

#### Who is the grant for?

FG 1 support families with children affected by SMA and adults living with SMA.

#### How many times can I apply?

You can make an application yearly.

#### Can I apply for this and other SMA UK grants at the same time?

You may make an application for this grant and Flexi Grant 2 > once a year. You can make an application to the SMART Moves Fund > once a year. Each application must be for something different. Each Grant has its own criteria.

# Are the grants mean tested?

We do not means test the grants, but we do ask that you meet the criteria as set out in our FG information.

#### Can someone else apply on my behalf?

Yes, a parent/family member or health/social care professional may complete the application on your behalf. However, we will need to be assured you are aware of the application and have given your consent.

#### I haven't been in contact with SMAUK before, can I still apply?

Yes you can, please be aware, we will cross check appointments and information on your application if you are not known to the charity.

#### Do you have a funding threshold?

We do, FG 1 = £500

#### What happened if my request exceeds the grant threshold?

If your request exceeds the grant threshold, we will work out a suitable travel cost that covers the majority of your request. In some very exceptional circumstances, we may extend the upper limit.

#### Do I need to supply supporting documents?

You will need a hospital diagnosis letter confirming SMA.

Also, with all applications we require - Appointment information, travel details and receipts.

To support our panel process, there will be checks on prices and costing submitted.

#### Can I choose and book my own accommodation near to the hospital?

Yes, if the NHS is unable to provide accommodation for you, you can book a hotel room near to the hospital. We would ask you to look for a Travel Lodge, Premier Inn, etc when thinking about accommodation, our grant is limited, and we are unable fund more expensive hotels.

# Can we apply for a grant to attend privately provided assessments, or privately provided treatments that could be ongoing?

We will only fund the additional costs of attending assessments or treatment where the referral has been made by the NHS and the assessment or treatment is funded by the NHS.

### Can I pay for my trip and then apply?

We can arrange for the grant to paid to you in advance of your appointment. If your appointment was more than four months ago, we are unable to give you a grant.

## Can you reimburse me if I have already attended my appointment?

Yes, although only within the last four months.

#### When will I hear if my application has been successful?

We will let you know we have received your application and will respond to your request as soon as we can.

#### Do you award a grant to all applications?

We have the right to reject any application made and not give a grant.

## I have questions, who can I ask?

You can call our office on 01789 267520 or email flexigrants@smauk.org.uk if you have any questions or would like support to complete the form.

#### Can I apply in advance for hospital trips?

You can only apply 4 weeks before your appointment is due.

