

Extreme X8 Wheelchair

External FAQ's



Is there an age limit for hiring the chair? Yes, due to the speed (4mph) the chair can only be hired to people over 14 years old.

Is there a deposit I need to pay for hiring the chair? Yes, we ask for a £50 deposit which will be fully refunded on the chair's return providing there is no damage to the chair.

How long can I hire the chair for? Minimum hire Friday – Monday (over a weekend). Maximum hire 2 weeks (if needed longer please specify in the request form)

How do I organise delivery and return of the chair? The chair will be delivered to your preferred location and collected too. This is free of charge. This can either be your home address or, if you are going away on holiday, to this address.
The chair can be collected from and returned to Mobility Hire if requested.

How do I transport the chair in my WAV? Tie down points are there on the chair and any WAV should also have the points in the vehicle for securing it. The X8 is crash tested and is suitable for occupied transportation.

Where should I store the chair? The X8 wheelchair will need to be stored inside a secure building and will need to be able to keep it charged overnight.

What seating is currently available? MPS Seat Cushion as standard.

Is any extra support available? There is a standard harness on the chair as well as an MPS vinyl headrest. There are a range of "common" accessories which we can offer, things like lap belts, stick holders, bags. Please specify if anything else is needed on the request form.

What happens if there is any accidental damage to the chair while I am using it? You will need to report any damage to the chair when the chair is collected from you.

What happens if the chair breaks down while I am using it? There is a helpline for breakdowns – please call Autohome 01604 640999. They will be able to return you and the wheelchair back to your home address free of charge. If you are outside the 10mile radius, SMA UK will cover any fees incurred.

Will I be supported if there are any access issues when bringing the wheelchair into my home? For example, if the door widths are too small, or not enough space to store another chair etc.
Unfortunately, we cannot offer any support in these instances, and therefore you must take this into consideration when hiring the chair.

Will I need to clean the chair before it's returned? We require the chair to be returned in good condition. It will be fully cleaned before the next hire.

Can I take the chair anywhere? Yes, the X8 can be taken on all terrain within the UK

Can I take the chair abroad? No, you cannot take the chair abroad.

Does it come with its own battery? Yes, the X8 comes with its own battery which must be fully charged at all times when not in use.