

Terms & Conditions



Provider: SMA UK (Spinal Muscular Atrophy UK)
in partnership with Motability Hire

Product: X8 Off Road Power Wheelchair

1. Eligibility to Hire

Hirers must be aged 18 or over or have consent from a legal guardian.

You must be aged 14 or over to use the X8 Wheelchair. The wheelchair is intended solely for use by individuals with a diagnosis of Spinal Muscular Atrophy (SMA). SMA UK reserves the right to request proof-of-diagnosis documentation before approving a hire.

2. Hire Period

The minimum hire period is 4 days and maximum hire period of 2 weeks, unless otherwise agreed in writing. The hire period begins on the date the chair is delivered or collected and ends on the date it is returned.

3. Fees and Payment

Hire of the X8 Wheelchair is free to the user

Any additional costs arising from damages, late returns, or loss may be deducted from the deposit or invoiced separately to the hirer.

4. Use and Responsibility

The wheelchair must be used in accordance with the manufacturer's guidelines. Mobility Hire will give a detailed overview of how to operate the chair.

It is strictly for off-road and personal use only – not for commercial or competitive purposes.

Hirers are responsible for the care, safe storage, and appropriate use of the equipment during the hire period.

5. Damage, Loss, or Malfunction

Any damage, malfunction, or loss must be reported to SMA UK immediately.

The hirer may be liable for repair or replacement costs arising from misuse, neglect, or accidents during the hire period.

Normal wear and tear (small scratches and scuffs due to being used off road) is expected and will not incur charges.

6. Insurance and Liability

SMA UK recommends that the hirer has adequate personal insurance to cover liability for any injury, damage, or loss.

SMA UK accepts no liability for personal injury or any injury to other parties, property damage, or other claims arising from use of the wheelchair, except in cases of proven negligence.

7. Returns

The wheelchair must be returned in clean and working condition by the agreed return date.

Late returns may incur a charge of £50 per day unless an extension is agreed in advance.

8. Cancellation and Refunds

Cancellations made more than 48 hours before the hire start date will receive a full refund.

Later cancellations may incur a charge.

9. Agreement

By accepting the wheelchair, the hirer agrees to abide by these terms and conditions.

SMA UK reserves the right to refuse, cancel, or terminate a hire at any time for breach of these terms.

For queries or support, contact: SMA UK 01789 267520 | Office@smauk.org.uk